

From: [Jenkins, Melissa](#)
To: [Laura Dembinski](#); [Vierbuchen, John](#)
Cc: [Baracia, James M](#)
Subject: RE: Transaction Discrepancies 6/4/2020
Date: Tuesday, June 9, 2020 10:02:06 AM

Laura,

Thank you for going through the patient transactions along with the registry entries. There was no attachment with your email.

As for the “mistake” you found on the Registry ATC Patient Purchase Report, this is not an error. [REDACTED] was not entered into the registry at time of purchase. I added his purchase of ¼ ounce on 6/5/2020 as noted in red in the email sent to you previously. Since this purchase was added on 6/5/2020 the report will reflect the date of entry. However, it is reporting correctly as it is listed on the Purchase Report for 6/3/2020. It is also accurately reflected within the patients account.

To answer your question of not seeing a patient listed on the ATC Patient Purchase Report and not being sure how to go about it. If you are not seeing a patient listed then no entry was made by your ATC. With that said if you look back through your list of errors you can see that your staff regularly neglects to enter patient purchases into the registry. A reminder this is as we discussed last week a violation of:

N.J.A.C. 8:64-9.1(a)2

1. 8:64-9.1 Alternative treatment centers policies, procedures and records

(a) Each alternative treatment center shall develop, implement and maintain on the premises an operations manual that addresses, at a minimum, the following:

2. Procedures for safely growing and dispensing medicinal marijuana;

It is pertinent that you and your staff understand the importance of accurately entering patient purchases into the registry.

In regards to the [REDACTED] (There is no MMP Patient with this name) and [REDACTED] [REDACTED] incident. Once the surveillance video at time of incident has been located it will need to be copied onto a USB Drive. Please be sure all requested video is included and all dates and timestamps are visible while viewing. Please refer to the previous request for guidance on the requested video.

[REDACTED] – *There is no MMP Patient with this name. The profile built in Leaf Logix had the Patient Number of [REDACTED]. However, no other information found in this Leaf Logix profile matched [REDACTED]. The purchase completed under this profile was at 4:44pm on 6/4/2020 for ¼ ounce. The entry made into the registry for [REDACTED] [REDACTED] was for ¼ ounce at 4:44pm on 6/4/2020. It appears that [REDACTED] left your dispensary with product labeled for [REDACTED]. This needs to be verified and proper labels sent to [REDACTED] if accurate. Please locate and send the video surveillance from the time of check in, creation of Leaf Logix profile, purchase and exit of these patients”*

The following corrections have also been made:

6/3/2020

[REDACTED]

[REDACTED]

[REDACTED]

6/4/2020

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Thank You,

Melissa

From: Laura Dembinski [REDACTED]
Sent: Monday, June 8, 2020 6:20 PM
To: Jenkins, Melissa [REDACTED]; Vierbuchen, John
[REDACTED]
Cc: Baracia, James M [REDACTED]
Subject: [EXTERNAL] Re: Transaction Discrepancies 6/4/2020

Hi,

Please see below for what I have been able to look into. I have to figure out what happened with [REDACTED], as I am still confused and need to pull tapes and investigate what happened.

I found a mistake on the states report that was pulled for 6/3/2020; it says patient purchased was made on 6/5/2020, report pulled was for 6/3/2020, it is attached. Purchased made on 6/3/2020, report reflects 6/5/2020. [REDACTED], please remove 21g –This correction is accurate and has been completed.

[REDACTED] -- in LL he bought 31.5g. Please remove 3.5g, one ounce was already taken out.

[REDACTED], please add back 3.5g.

[REDACTED], I don't see this patient on the report I pulled for 6/3/2020. Not sure how to go about this then. 24.5g is what needs to be removed.

[REDACTED] ... please remove 10.5g, I don't see this patient on the report I pulled for 6/4/2020, 10.5 needs to be removed. Not sure how to go about this then.

[REDACTED] ... please remove 3.5g.

[REDACTED] ... please remove 3.5g. I don't see this patient on the report I pulled for 6/4/2020, not sure how to go about this then.

[REDACTED] ...please remove 7g. I don't see this patient on the report I pulled for 6/4/2020, not sure how to go about this then.

[REDACTED] ... please remove 14g, on the report I pulled, 14g was removed, not sure what you would have me to do here since it looks correct?

[REDACTED] ... please remove 24.5g. I don't see this patient on the report I pulled for 6/4/2020, not sure how to go about this then.

[REDACTED] ...please remove 7g. Please add back 3.5g.

[REDACTED] ...remove 10.5g. I don't see this patient on the report I pulled for 6/4/2020, not sure how to go about this then.

[REDACTED] ...MMP was wrong it is [REDACTED], please remove 10.5g I don't see this patient on the report I pulled for 6/4/2020, not sure how to go about this then.

Best,
Laura

From: "Jenkins, Melissa" [REDACTED]
Date: Monday, June 8, 2020 at 1:36 PM
To: Laura Dembinski [REDACTED], "Vierbuchen, John"
[REDACTED]
Cc: "Baracia, James M" [REDACTED], Karrie Phillips
[REDACTED]
Subject: RE: Transaction Discrepancies 6/4/2020

Laura,

You will need to compare the transactions made for each patient with the entries you made into the registry for that patient. Once completed please send the needed corrections for each patient. I've sent you an example in a previous email explaining entries and errors.

[REDACTED] – There is no MMP Patient with this name. The profile built in Leaf Logix had the Patient Number of [REDACTED]. However, no other information found in this Leaf Logix profile matched [REDACTED]. The purchase completed under this profile was at 4:44pm on 6/4/2020 for ¼ ounce. The entry made into the registry for [REDACTED] was for ¼ ounce at 4:44pm on 6/4/2020. It appears that [REDACTED] left your dispensary with product labeled for [REDACTED]. This needs to be verified and proper labels sent to [REDACTED] if accurate. Please locate and send the video surveillance from the time of check in, creation of Leaf Logix profile, purchase and exit of these patients.

Thank You,

Melissa

From: Laura Dembinski [REDACTED]
Sent: Sunday, June 7, 2020 4:10 PM
To: Vierbuchen, John [REDACTED]; Jenkins, Melissa
[REDACTED]
Subject: [EXTERNAL] Re: Transaction Discrepancies 6/4/2020

Hi Melissa,

I do apologize once again. I am trying to find the right flow procedure for them in order for these mistakes to stop. I am even one of them. Truthfully, I'm just not used to there being no traceability tied into the system, and I just have to rewire my thinking, which hasn't been as smooth as I would like.

On these errors, is it that the allotment isn't being removed or is it that they aren't removing the correct amount? In the case of [REDACTED], his allotment wasn't removed. However, is that the case for all of the errors? Just want to better understand. Is [REDACTED] removing the wrong

amount? I have asked her if she is following protocol for removing allotment and she says she is, I'm just wondering if she's not taking the correct amount out? I notice her name on most of the mistakes; my staff is having a hard time with the fractions.

Thank you!
Laura

[REDACTED] ... please remove 10.5g

[REDACTED] ... please remove 24.5g

[REDACTED] ... please remove 3.5g

[REDACTED] ...please remove 7g

[REDACTED] ... please remove 14g

[REDACTED] ... please remove 24.5g

[REDACTED] ...please remove 7g

[REDACTED] ...remove 10.5g

[REDACTED] – Not a NJ MMP Patient... This is a strange one. He was a patient of ours on 6/5/2020. He had a pre-order on 6/4/2020, but never came in. He came in on 6/5/2020. I don't know how a profile could have been built on 6/4/2020 if he wasn't in the store. I am not sure what to do here and am going to reach out to leaf logix to see if there is a way to find out what happened in the system. I am going to pull tapes and see if I can see who made that purchase at that time.

[REDACTED] ...MMP was wrong it is [REDACTED], please remove 10.5g

[REDACTED], I don't see him with history in my system, I'm not sure what is going on with this one either. I will have Leaf Logix look into this one as well.

From: "Jenkins, Melissa" [REDACTED] >

Date: Friday, June 5, 2020 at 12:19 PM

To: Laura Dembinski [REDACTED], Karrie Phillips

Cc: "Vierbuchen, John" [REDACTED]

Subject: Transaction Discrepancies 6/4/2020

Laura / Karrie,

After conducting a reconciliation of your transactions processed on 6/4/2020 in Leaf Logix and your entries made into the NJ MMP Registry many errors have been found. The ATC should be running an end of day reconciliation to check for errors that need to be reported in a timely fashion for correction as discussed yesterday. A total of 11 errors were found yet no corrections were reported by your staff. Review the following patients and transactions / registry entries and reply with the needed corrections.

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

Thank You,

Melissa Jenkins

Investigator, Medicinal Marijuana
NJ Department of Health

[REDACTED]
[REDACTED]
[REDACTED]

Confidentiality Notice: This e-mail, including any attachments, may include advisory, consultative and/or deliberative material and, as such, would be privileged and/or confidential and not a public document. Any information in this e-mail identifying a client of the Department of Health or including protected health information is confidential. If you received this e-mail in error, you are not authorized to review, transmit, convert to hard copy, copy, or in any way further use or disseminate this e-mail or any attachments to it. You must immediately notify the sender and delete this message. If the email you received in error contained client or protected health information, you must also notify the Data Privacy Officer immediately at privacy.officer@doh.nj.gov and confirm in writing that you deleted the email(s)/attachment(s) and that you did not/will not further use or disclose the information contained in the email.